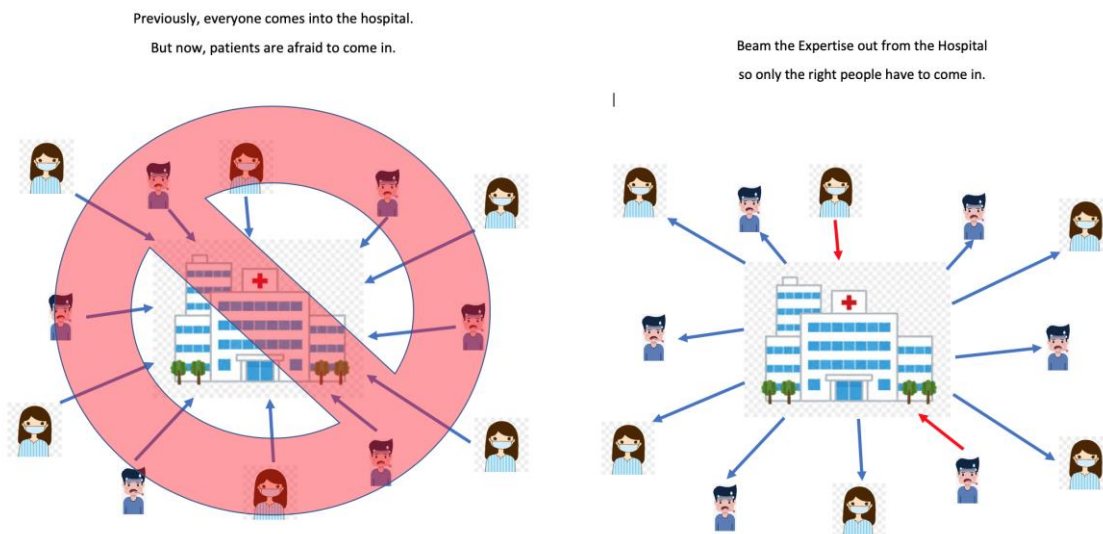# SWYMED REMOTE TRIAGE CAN HELP BEAT COVID-19

swyMed has a kit of low bandwidth solutions to help hospitals manage the patient flow before, during, and after the COVID-19 tsunami arrives.

New Paradigm

Reduce transmission, keep patients out of the hospital until you know they **need** to be there; send the hospital to them…digitally…without blowing up your network.

Previously, everyone comes into the hospital.

But now, patients are afraid to come in.

Beam the Expertise out from the Hospital so only the right people have to come in.

Patient Journey

Anna is feeling "off." She calls your health system/office and answers the COVID screening questions. If appropriate, the call center escalates her case to a Triage Professional through the **swyMed Rapid Response Video screening system**. The call center puts basic information about the patient into a webform and assigns a provider to her. Both provider and patient receive an email or a text and can immediately join a secure, private video visit through a web browser on a computer, tablet or mobile phone **without installing any software.**

The Triage Professional determines that Anna needs to be examined at the hospital and directs her to a **telemedicine screening post in the hospital parking lot**. Anna is met by a telemedicine presenter who connects her to a provider using swyMed's full-featured telehealth app, able to not only deliver crisp video, but also stream data from medical peripheral devices (e.g., Pulsox, Digital Therm, Stethoscope, Blood Pressure) consistent with your protocols.

Anna is in a live video session from her car with a remote provider located in the hospital, at home, or even in quarantine. This encounter uses swyMed's telemedicine app that delivers the best quality video, over WiFi, cellular and/or congested wired networks, **using dramatically less bandwidth** than typical telemedicine video solutions. This means you can see more patients while keeping more resources available.

If Anna could not drive, the same swyMed system can be used by an **EMS crew or Visiting Nurse sent to her home**, allowing the remote provider the same high quality exam in a community paramedicine/home setting.

The physician determines that Anna has coronavirus but does not need to be hospitalized. She is sent home with (or is already home and gets) a tablet, smart watch or mobile app that allows remote monitoring and bi-directional communication.

swyMed Solution Grid

swyMed's software enables high quality video communication even on low bandwidth, extending the reach of where telemedicine can be used. When the network needs a boost, swyMed has connectivity solutions to enable telemedicine even where your phone says "No Service."

Name	Description	Use Case	Availability
Rapid Response	webRTC based, public-facing, quick visits from anywhere to anywhere	• Provider to patient at home • EMS to provider • Visiting Nurse/Home Healthcare Worker to Provider	**NOW**
SwyMed Telehealth App	More feature rich, pre-configured by IT for provider to provider	• Provider to patient in "parking lot" • Provider to provider • Presenter to provider • EMS/Visiting Nurse/ Home Healthcare to Provider	**NOW**
swyMed Connectivity DOT Solutions	Dual carrier, antenna array in backpack or smaller form factor to extend range of cellular signals and provide network boost capacity	• "Parking Lot Triage" • EMS/Visiting Nurse/ Home Healthcare Worker • Triage in home	**NOW**

swyMed's software solutions can be provided from the cloud or installed on premise, with our Branding or yours. The **Rapid Response Video Visit screening system** in the cloud is $100 for 2,000 minutes plus $250 for branding the launch page, splash screen and email. The Rapid Response system is so simple that tech support is unlikely to be needed. If desired, it can be scoped and priced separately. Similar for EMR integration. swyMed's app cost depends on number of concurrent calls, integrations, support, etc. Please call/email for a quote. We strive to answer the same day.

About swyMed

swyMed is a telemedicine company specialized in bringing physicians to the point of need no matter where it is: from a gleaming tertiary care hospital campus, to an ambulance on a dusty West Texas highway or an island in rural India.

For more information on the full portfolio of swyMed solutions, please email sales@swyMed.com or visit us at http://swymed.com.